

## 2018 Best Practices Score

Adak

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Peter Dushkin</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Garden Finau</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	10	TOTAL SCORE	60

## 2018 Best Practices Score

**Akhiok**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Dan McCoy</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Speridon Simeonoff</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>7 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

**Akiachak**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Ronald Nose</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Henry Pasitnak</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Morgan Pastinak</i> Course: <i>Financial Management</i> Date: <i>12/5/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		53

## 2018 Best Practices Score

Akiak

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Nelson Owen</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Calvin Charles</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Sheila Carl</i> Course: <i>Elected Officials</i> Date: <i>11/4/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2018 Best Practices Score

**Akutan**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Monte Chitty</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Matthew Bereskin</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>34 Monitoring and Reporting Violations in 2017</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Sandra Fletcher</i> Course: <i>Elected Officials</i> Date: <i>10/30/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
<b>CIP O&amp;M Score</b>		25	<b>SDS O&amp;M Score</b>	14	<b>TOTAL SCORE</b>	85

## 2018 Best Practices Score

### Alakanuk

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Cyprian Augline</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>94 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Cyprian Augline Sr.</i> Course: <i>Elected Officials</i> Date: <i>11/3/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		33

## 2018 Best Practices Score

### Alatna

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Janelle David</i> Course: <i>Utility Clerks</i> Date: <i>12/4/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	9	<b>TOTAL SCORE</b>	57

## 2018 Best Practices Score

**Aleknagik**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Joseph Coolidge</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		30	SDS O&M Score		14	TOTAL SCORE		90

## 2018 Best Practices Score

### Allakaket

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Floyd Saunders</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Steven Strassburg</i> Course: <i>Financial Management</i> Date: <i>11/17/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2018 Best Practices Score

Ambler

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Anthony Tickett</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>John Ramoth</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Renee Douglas</i> Course: <i>Financial Management</i> Date: <i>4/1/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		30	SDS O&M Score	14	TOTAL SCORE	90

## 2018 Best Practices Score

### Anaktuvak Pass

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Gregory Wagner</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Robert Avezac</i> Certification Level: <i>WT2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		37

## 2018 Best Practices Score

### Anchor Point

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Dorothy Flint</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Wayne Flint</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Jeanette Dorothy Flint</i> Course: <i>Financial Management</i> Date: <i>12/5/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		35	<b>SDS O&amp;M Score</b>		15	<b>TOTAL SCORE</b>		95

## 2018 Best Practices Score

**Anderson**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		55

## 2018 Best Practices Score

**Angoon**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Daniel Fredrickson</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Paul Thomas</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>41 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Albert Kookesh</i> Course: <i>Organizational Management</i> Date: <i>4/14/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2018 Best Practices Score

Aniak

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Kevin Toothaker</i> Course: <i>Elected Officials</i> Date: <i>11/3/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	35	<b>SDS O&amp;M Score</b>	15	<b>TOTAL SCORE</b>	95

## 2018 Best Practices Score

Anvik

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Clifford Jerue</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>William Nicholi</i> Certification Level: <i>Operator holds no current certification</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>5 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Christine Elswick</i> Course: <i>Utility Clerks</i> Date: <i>2/27/2015</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

### Arctic Village

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Brewster Johnson</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>46 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>David Henry</i> Course: <i>Personnel Management</i> Date: <i>2/24/2014</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		30

## 2018 Best Practices Score

Atka

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Michael Swinney</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Jonathan Zaachney</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>25 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		30

**2018 Best Practices Score**

**Atmautluak**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 1 Primary Operator: <i>Louie Nicholai</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Alexie Stone</i> Certification Level: <i>Operator holds no current certification</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>2 Monitoring and Reporting Violations in 2017</i>					
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Andrew Steven</i> Course: <i>Financial Management</i> Date: <i>1/15/2016</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	0	SDS O&M Score	5	TOTAL SCORE	30

## 2018 Best Practices Score

**Atqasuk**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Manuluk Leavitt</i> Certification Level: <i>WT 2</i> Backup Operator: <i>William Nungasak</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		7	<b>TOTAL SCORE</b>		42

## 2018 Best Practices Score

**Barrow**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>James Murphy</i> Certification Level: <i>WT 4</i> Backup Operator: <i>Thomas Drake</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		52

## 2018 Best Practices Score

### Beaver

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Paul Petruska</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Aaron Petruska</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Elsie Wade</i> Course: <i>Utility Clerks</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		37

## 2018 Best Practices Score

**Bethel**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>William Stuart</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Shawn Ahlo</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>5 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Grant Rogers Kemp</i> Course: <i>Financial Management</i> Date: <i>12/8/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		15	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		75

## 2018 Best Practices Score

### Birch Creek

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>N/A</i> Certification Level: <i>N/A</i> Backup Operator: <i>N/A</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	<b>TOTAL SCORE</b>		<b>25</b>

## 2018 Best Practices Score

### Brevig Mission

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Treated Primary Operator: <i>Carl Rock</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Ward Olanna</i> Certification Level: <i>Small Treated</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>1 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Rebecca Jones and others</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	8	<b>TOTAL SCORE</b>	52

## 2018 Best Practices Score

### Buckland

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 2 Primary Operator: <i>Erik Weber</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Evans Thomas</i> Certification Level: <i>WT 2</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Cheryl Gavin Ticket</i> Course: <i>Utility Clerks</i> Date: <i>6/1/2016</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	35	<b>SDS O&amp;M Score</b>	15	<b>TOTAL SCORE</b>	95

## 2018 Best Practices Score

**Cantwell**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	8	<b>TOTAL SCORE</b>	50

## 2018 Best Practices Score

**Chalkyitsik**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Larry Henry</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Logan Fields</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>15 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Nathaniel James</i> Course: <i>Utility Clerks</i> Date: <i>9/15/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	2					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2018 Best Practices Score

### Chefnak

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Thomas Mael</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Kasey Panruk</i> Certification Level: <i>Operator holds no current certification</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Raychelle Tirchick</i> Course: <i>Utility Clerks</i> Date: <i>9/9/2016</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

### Chenega Bay

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Richard Kompkoff</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Tom Gall</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>59 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Terri Michener</i> Course: <i>Financial Management</i> Date: <i>12/9/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	9	TOTAL SCORE	55

## 2018 Best Practices Score

**Chevak**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>John Atchak</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Patrick Patrick</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		5	SDS O&M Score		10	TOTAL SCORE		65

## 2018 Best Practices Score

**Chignik**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Jacob Kalmakoff</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Robert Neece</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>22 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>JJ Orloff</i> Course: <i>Financial Management</i> Date: <i>3/10/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		10	SDS O&M Score		11	TOTAL SCORE		70

## 2018 Best Practices Score

### Chignik Lagoon

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 1 Primary Operator: <i>Henry Erickson</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Eddie Overton</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>5 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Hanna Overton</i> Course: <i>Utility Clerks</i> Date: <i>9/15/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	15	<b>SDS O&amp;M Score</b>	12	<b>TOTAL SCORE</b>	75

## 2018 Best Practices Score

### Chignik Lake

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Willard Lind</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Randy Garner</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>6 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Shirley Kalmakoff</i> Course: <i>Financial Management</i> Date: <i>12/9/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		5	SDS O&M Score		10	TOTAL SCORE		65

## 2018 Best Practices Score

**Chistochina**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Freddy Nicolai</i> Certification Level: <i>N/A</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2018 Best Practices Score

### Chuathbaluk

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Carl Nesbit</i> Certification Level: <i>WT P</i> Backup Operator: <i>William Nesbit</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Charlotte Phillips</i> Course: <i>Financial Management</i> Date: <i>12/8/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		5	SDS O&M Score		10	TOTAL SCORE		65

## 2018 Best Practices Score

Circle

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Dennis Carroll</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Chris Charles</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>8 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

**2018 Best Practices Score**

**Clark's Point**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Untreated Primary Operator: <i>Harry Egbert</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Gusty Wassily</i> Certification Level: <i>Operator holds no current certification</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>8 Monitoring and Reporting Violations in 2017</i>					
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Betty Gardiner and others</i> Course: <i>Elected Officials</i> Date: <i>4/6/2015</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	0	SDS O&M Score	6	TOTAL SCORE	40

**2018 Best Practices Score**

**Coffman Cove**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 2 Primary Operator: <i>Ronald Rusher</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Mark Higgins</i> Certification Level: <i>WT 1</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>2 Monitoring and Reporting Violations in 2017</i>					
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score	17	SDS O&M Score	12	TOTAL SCORE	77

## 2018 Best Practices Score

### Cold Bay

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Kurt Uttecht</i> Certification Level: <i>WT P</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Angela Simpson</i> Course: <i>Personnel Management</i> Date: <i>1/9/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2018 Best Practices Score

Craig

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Leslie Nelson</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Andrew Lilloren</i> Certification Level: <i>WT 2</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Kassi Knock/Mackie</i> Course: <i>Utility Clerks</i> Date: <i>4/6/2012</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

**2018 Best Practices Score**

**Crooked Creek**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 1 Primary Operator: <i>Charles Fletcher</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>7 Monitoring and Reporting Violations in 2017</i>					
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Alison Zaukar</i> Course: <i>Elected Officials</i> Date: <i>11/1/2015</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
CIP O&M Score	0	SDS O&M Score	7	TOTAL SCORE	45

## 2018 Best Practices Score

### Deering

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Fletcher Gregg</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Bruce Barr</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>9 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Selma Moto</i> Course: <i>Utility Clerks</i> Date: <i>6/1/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		25	SDS O&M Score		14	<b>TOTAL SCORE</b>		<b>85</b>

## 2018 Best Practices Score

**Dillingham**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Albert Savo</i> Certification Level: <i>WD 1</i> Backup Operator: <i>Darrell Tilden</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Francisco Garcia</i> Course: <i>Organizational Management</i> Date: <i>12/7/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		3	SDS O&M Score		10	TOTAL SCORE		63

## 2018 Best Practices Score

**Diomedes**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Treated Primary Operator: <i>Robert Omiak</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>7 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Letticia Milligrock</i> Course: <i>Utility Clerks</i> Date: <i>9/1/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	10	<b>TOTAL SCORE</b>	60

## 2018 Best Practices Score

### Dot Lake Village

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>Casey Luke</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		25

**2018 Best Practices Score**

**Eagle (City)**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Untreated Primary Operator: <i>Steven Hamilton</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Joel Helmer</i> Certification Level: <i>Small Untreated</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score	0	SDS O&M Score	4	TOTAL SCORE	25

## 2018 Best Practices Score

### Eagle Village

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score	
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7	
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5	
		Utility has one or more operators certified at some level in water treatment or distribution	3	
		Utility has no certified operators	0	
	System Classification: NA Primary Operator: NA Certification Level: NA Backup Operator: NA Certification Level: NA			
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15	
		Utility has no PM plan or performs no PM	0	
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10
Utility had up to five Monitoring and Reporting violation during the past year		5		
Utility had more than five Monitoring and Reporting violation during the last year		0		
<i>Monitoring and Reporting Violations in 2017</i>				
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5
	Attendee: N/A Course: N/A Date: N/A			
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2	
The utility owner's governing body does not meet		0		
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13	
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10	
		Utility owner and the Utility have not adopted a budget	0	
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20
		Utility is collecting revenue sufficient to cover expenses	15	
		Utility has a fee schedule and a collection policy that is followed	5	
		Utility has no fee structure or collection policy	0	
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5
		Utility has a current worker's compensation policy in place for all employees	2	
		Utility has no worker's compensation policy	0	
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
CIP O&M Score			TOTAL SCORE	
SDS O&M Score			100	

## 2018 Best Practices Score

Eek

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 2 Primary Operator: <i>Adolph Carter</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>John Friendly</i> Course: <i>Elected Officials</i> Date: <i>12/2/2016</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
<b>CIP O&amp;M Score</b>	25	<b>SDS O&amp;M Score</b>	14	<b>TOTAL SCORE</b>	85

## 2018 Best Practices Score

**Egegik**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Mike Gravelle</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Don Strand</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2018 Best Practices Score

Ekwok

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Crystal Jensen</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2018 Best Practices Score

Elfin Cove

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Dennis Meier</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		20	<b>SDS O&amp;M Score</b>		13	<b>TOTAL SCORE</b>		80

## 2018 Best Practices Score

Elim

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Roy Daniels</i> Certification Level: <i>WT P</i> Backup Operator: <i>David Nakarak</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>5 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Roy Daniels</i> Course: <i>Utility Clerks</i> Date: <i>9/11/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	47

## 2018 Best Practices Score

**Emmonak**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Jamie Agwiak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Emmanuel Mike</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>39 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Monalisa Andrews</i> Course: <i>Utility Clerks</i> Date: <i>9/15/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		13	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		73

## 2018 Best Practices Score

**False Pass**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Wesley Shales</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Stephen Kennedy</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Chris Emrich</i> Course: <i>Utility Clerks</i> Date: <i>9/6/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		22	SDS O&M Score		13	TOTAL SCORE		82

## 2018 Best Practices Score

### Fort Yukon

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Eric Tremblay</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Tristan Tremblay</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Andrew Firmin</i> Course: <i>Utility Clerks</i> Date: <i>12/7/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		20	SDS O&M Score	13	TOTAL SCORE	80

## 2018 Best Practices Score

Galena

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Howard Beasley</i> Certification Level: <i>WT 2</i> Backup Operator: <i>James Honea</i> Certification Level: <i>WT 2</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Shanda Huntington</i> Course: <i>operations</i> Date: <i>4/14/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2018 Best Practices Score

**Gambell**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Gary Kaningok</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Reubin Tungiyon</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2018 Best Practices Score

**Golovin**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Wayne Henry</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Robert Moses</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>19 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>JoAnn Fagerstrom</i> Course: <i>Financial Management</i> Date: <i>12/5/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2018 Best Practices Score

### Goodnews Bay

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Larry Small</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Roy Roberts</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>29 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>George Bright Sr.</i> Course: <i>Organizational Management</i> Date: <i>2/6/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		57

## 2018 Best Practices Score

### Grayling

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Brandon Sanbei</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Joshua Koyukuk</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>52 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Ann E. Short</i> Course: <i>Utility Clerks</i> Date: <i>9/15/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	<b>TOTAL SCORE</b>		<b>45</b>

## 2018 Best Practices Score

**Gulkana**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 2 Primary Operator: <i>Frank Vermillion</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>20 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Eveline Frank</i> Course: <i>Financial Management</i> Date: <i>4/22/2016</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	10	<b>SDS O&amp;M Score</b>	11	<b>TOTAL SCORE</b>	70

## 2018 Best Practices Score

**Gustavus**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Mark Ortega</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Jason Parks</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Phoebe Vanselow</i> Course: <i>Financial Management</i> Date: <i>12/8/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		40	SDS O&M Score		16	TOTAL SCORE		100

## 2018 Best Practices Score

### Healy Lake

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	8	<b>TOTAL SCORE</b>	47

## 2018 Best Practices Score

### Holy Cross

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>David Walker</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Bernard Edwards</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		13	SDS O&M Score		12	TOTAL SCORE		73

## 2018 Best Practices Score

**Hoonah**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Ronny Roberts</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Billy Miller</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>4 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Jennifer McKillican</i> Course: <i>Utility Clerks</i> Date: <i>Sept. 9, 2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		22	<b>SDS O&amp;M Score</b>		13	<b>TOTAL SCORE</b>		82

## 2018 Best Practices Score

### Hooper Bay

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Patrick Condello</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Aloysius Olson</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>7 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Roy Joseph Bell</i> Course: <i>Elected Officials</i> Date: <i>12/2/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		57

## 2018 Best Practices Score

**Hughes**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Arlo Beetus</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Hugh Bifelt</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>14 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Thelma Nicholia</i> Course: <i>Financial Management</i> Date: <i>12/9/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		13	SDS O&M Score		12	TOTAL SCORE		73

## 2018 Best Practices Score

Huslia

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Darrell Vent Sr.</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Frederick Ned</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Whitney Sam</i> Course: <i>Utility Clerks</i> Date: <i>12/7/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		18	SDS O&M Score	12	TOTAL SCORE	78

## 2018 Best Practices Score

### Hydaburg

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Donald Bell</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Wesley Minch</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<b>13 Monitoring and Reporting Violations in 2017</b>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Natasha Peele</i> Course: <i>Organizational Management</i> Date: <i>12/11/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	7	TOTAL SCORE	45

## 2018 Best Practices Score

**Igiugig**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Terek Anelon</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>AlexAnna Salmon</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Sandra Alvarez</i> Course: <i>Organizational Management</i> Date: <i>9/19/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		13	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		73

## 2018 Best Practices Score

Iliamna

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	25	<b>SDS O&amp;M Score</b>	14	<b>TOTAL SCORE</b>	85

## 2018 Best Practices Score

**Ivanof Bay**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

### Kachemak Selo

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Lazar Reutov</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Dionici Reutov</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Lazar Reutov</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		10	<b>TOTAL SCORE</b>		60

## 2018 Best Practices Score

Kake

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Clifton Howard</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Matthew Ashenfelter</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>8 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Tessa Cavanaugh</i> Course: <i>Financial Management</i> Date: <i>1/15/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	10	TOTAL SCORE	60

## 2018 Best Practices Score

**Kaktovik**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Myron Yancey</i> Certification Level: <i>WT 3</i> Backup Operator: <i>James Allen</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2018 Best Practices Score

**Kaltag**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Richard Burnham</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>16 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Jackie Nicholas</i> Course: <i>Organizational Management</i> Date: <i>12/2/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		5	<b>SDS O&amp;M Score</b>		10	<b>TOTAL SCORE</b>		65

## 2018 Best Practices Score

Karluk

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Joyce Jones</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Lawrence Movius</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Joyce Jones</i> Course: <i>Organizational Management</i> Date: <i>3/12/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		20	SDS O&M Score	13	TOTAL SCORE	80

## 2018 Best Practices Score

Kasaan

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Terry West</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Zach West</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>15 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Terry West</i> Course: <i>Personnel Management</i> Date: <i>4/12/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		20	SDS O&M Score	13	TOTAL SCORE	80

## 2018 Best Practices Score

**Kasigluk**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>David Brink</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Nickefer Nicholas</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Elizabeth Beaver</i> Course: <i>Financial Management</i> Date: <i>2/6/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		33

## 2018 Best Practices Score

Kiana

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Darrel Brown</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Richard Teel</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Clara Stein</i> Course: <i>Utility Clerks</i> Date: <i>6/1/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		33	<b>SDS O&amp;M Score</b>		15	<b>TOTAL SCORE</b>		93

## 2018 Best Practices Score

### King Cove

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Rodney Calver</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Christopher Lewis</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Cherl Berntsen</i> Course: <i>Utility Clerks</i> Date: <i>9/7/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		27	SDS O&M Score		14	TOTAL SCORE		87

## 2018 Best Practices Score

**Kipnuk**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score	
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7	
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5	
		Utility has one or more operators certified at some level in water treatment or distribution	3	
		Utility has no certified operators	0	
	System Classification: Water Treatment 2 Primary Operator: <i>Phillip Anaver</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Fred Fox</i> Certification Level: <i>Operator holds no current certification</i>			
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15	
		Utility has no PM plan or performs no PM	0	
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0
Utility had up to five Monitoring and Reporting violation during the past year		5		
Utility had more than five Monitoring and Reporting violation during the last year		0		
<b>12 Monitoring and Reporting Violations in 2017</b>				
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5
	Attendee: <i>Joyce A. Ayaprun</i> Course: <i>Elected Officials</i> Date: <i>12/2/2016</i>			
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0		
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13	
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10	
		Utility owner and the Utility have not adopted a budget	0	
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0
		Utility is collecting revenue sufficient to cover expenses	15	
		Utility has a fee schedule and a collection policy that is followed	5	
		Utility has no fee structure or collection policy	0	
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5
		Utility has a current worker's compensation policy in place for all employees	2	
Utility has no worker's compensation policy		0		
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
<b>CIP O&amp;M Score</b>		0		
<b>SDS O&amp;M Score</b>		5		
<b>TOTAL SCORE</b>			<b>30</b>	

## 2018 Best Practices Score

Kivalina

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Joseph Swan</i> Certification Level: <i>WT P</i> Backup Operator: <i>Dennis Swan</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<b>13 Monitoring and Reporting Violations in 2017</b>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Marilyn Swan</i> Course: <i>Elected Officials</i> Date: <i>12/16/2018</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		15	SDS O&M Score	12	TOTAL SCORE	75

## 2018 Best Practices Score

**Klawock**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 2 Primary Operator: <i>Philip Downing</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Harry Jackson</i> Certification Level: <i>WT 1</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>10 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Leslie Isaacs</i> Course: <i>Personnel Management</i> Date: <i>3/18/2016</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	9	<b>TOTAL SCORE</b>	57

## 2018 Best Practices Score

Klukwan

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Johnnie Gamble</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Patricia Warren</i> Certification Level: <i>WT P</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Beverly Klanott</i> Course: <i>Elected Officials</i> Date: <i>12/5/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		2	SDS O&M Score	10	TOTAL SCORE	62

## 2018 Best Practices Score

**Kobuk**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 1 Primary Operator: <i>Kris McKay</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Quentin Horner</i> Certification Level: <i>Operator holds no current certification</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>3 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Natalie Wood</i> Course: <i>Utility Clerks</i> Date: <i>9/1/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	13	<b>SDS O&amp;M Score</b>	12	<b>TOTAL SCORE</b>	73

## 2018 Best Practices Score

**Kokhanok**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Joe Woods</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Jason Nowatak</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>13 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Peducia Andrew</i> Course: <i>Financial Management</i> Date: <i>11/1/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		30	SDS O&M Score		14	TOTAL SCORE		90

## 2018 Best Practices Score

**Koliganek**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Alexie Ishnook</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		4	<b>TOTAL SCORE</b>		27

## 2018 Best Practices Score

### Kongiganak

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>John Phillip</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>James Tikiun</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>56 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Luci Nicolai</i> Course: <i>Financial Management</i> Date: <i>2/10/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		23

## 2018 Best Practices Score

Kotlik

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Wilbur Tonuchuk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Ryan Prince</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>11 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Mary Ann Mike</i> Course: <i>Elected Officials</i> Date: <i>12/12/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		53

## 2018 Best Practices Score

**Kotzebue**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 3 Primary Operator: <i>Matthew Lazarus</i> Certification Level: <i>WT 4</i> Backup Operator: <i>Olaf Walker</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		27	SDS O&M Score		14	TOTAL SCORE		87

## 2018 Best Practices Score

### Koyuk

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Steven Hoogendorn</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>4 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		27

## 2018 Best Practices Score

**Koyukuk**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>John Williams</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Alfred Dayton</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2018 Best Practices Score

**Kwethluk**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Evan Olick</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Frank Alfred</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>38 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Kelly Ayapan</i> Course: <i>Personnel Management</i> Date: <i>1/13/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		9	<b>TOTAL SCORE</b>		57

## 2018 Best Practices Score

**Kwigillingok**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score	
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7	
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5	
		Utility has one or more operators certified at some level in water treatment or distribution	3	
		Utility has no certified operators	0	
	System Classification: Water Treatment 2 Primary Operator: <i>John Carter</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Theodosius Paul</i> Certification Level: <i>Small Treated</i>			
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15	
		Utility has no PM plan or performs no PM	0	
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0
Utility had up to five Monitoring and Reporting violation during the past year		5		
Utility had more than five Monitoring and Reporting violation during the last year		0		
<b>33 Monitoring and Reporting Violations in 2017</b>				
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5
	Attendee: <i>John Carter</i> Course: <i>Financial Management</i> Date: <i>3/20/2015</i>			
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0		
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13	
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10	
		Utility owner and the Utility have not adopted a budget	0	
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0
		Utility is collecting revenue sufficient to cover expenses	15	
		Utility has a fee schedule and a collection policy that is followed	5	
		Utility has no fee structure or collection policy	0	
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0
		Utility has a current worker's compensation policy in place for all employees	2	
		Utility has no worker's compensation policy	0	
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2		
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0		
<b>CIP O&amp;M Score</b>		0		
<b>SDS O&amp;M Score</b>		4		
<b>TOTAL SCORE</b>			<b>23</b>	

## 2018 Best Practices Score

**Larsen Bay**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Sam Kenoyer</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Hugh Kennen</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Alica Aga</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		15	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		75

## 2018 Best Practices Score

### Levelock

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		8	<b>TOTAL SCORE</b>		<b>47</b>

## 2018 Best Practices Score

### Lime Village

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2018 Best Practices Score

### Lower Kalskag

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Moses Levi</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Paul Evan</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Renee Nook</i> Course: <i>Elected Officials</i> Date: <i>2/12/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		23	SDS O&M Score	13	TOTAL SCORE	83

## 2018 Best Practices Score

**Manley**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Pamela Redington</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		25

## 2018 Best Practices Score

### Manokotak

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Untreated Primary Operator: <i>Reuben Andrew</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Alexie Mochin</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Nancy George and others</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2018 Best Practices Score

### Marshall

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Michael Duny</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Thomas Fitka</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2017</i>						
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Kristy Alstrom</i> Course: <i>Financial Management</i> Date: <i>2/10/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	6	TOTAL SCORE	35

**2018 Best Practices Score**

**McGrath**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 2 Primary Operator: <i>Christopher Fredricks</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Tyler Goods</i> Certification Level: <i>Operator holds no current certification</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>3 Monitoring and Reporting Violations in 2017</i>					
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Sarah McCellan</i> Course: <i>Financial Management</i> Date: <i>4/18/2016</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score	18	SDS O&M Score	12	TOTAL SCORE	78

## 2018 Best Practices Score

**Mekoryuk**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Mark Peterson</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Shawn Nicholson</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2017</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Suzanne F. Whitman</i> Course: <i>Financial Management</i> Date: <i>12/9/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
<b>CIP O&amp;M Score</b>		13	<b>SDS O&amp;M Score</b>	12	<b>TOTAL SCORE</b>	73

## 2018 Best Practices Score

### Metlakatla

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>No record of a primary operator Certification Level: N/A</i> Backup Operator: <i>No record of a backup operator Certification Level: N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	<b>TOTAL SCORE</b>		<b>30</b>

## 2018 Best Practices Score

**Minto**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Jeremy Charlie</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Jeff Frank</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>6 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Melanie Titus</i> Course: <i>Personnel Management</i> Date: <i>3/23/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		5	<b>TOTAL SCORE</b>		30

## 2018 Best Practices Score

### Mountain Village

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>No record of a primary operator Certification Level: N/A</i> Backup Operator: <i>Charles Long Certification Level: Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>19 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Denise Kozevnikoff</i> Course: <i>Financial Management Date: 12/8/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2018 Best Practices Score

**Nanwalek**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Kelly Yeaton</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Daniel Hetrick</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>4 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Alexandra Hetrick</i> Course: <i>Utility Clerks</i> Date: <i>9/7/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		8	<b>SDS O&amp;M Score</b>		11	<b>TOTAL SCORE</b>		68

## 2018 Best Practices Score

### Napakiak

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Gregory Aluskak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Wassillie Pavilla</i> Certification Level: <i>Small Treated</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>4 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Leo Kusayak</i> Course: <i>Utility Clerks</i> Date: <i>9/9/2016</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		53

## 2018 Best Practices Score

### Napaskiak

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 1 Primary Operator: <i>Kenneth Larson</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Jack Wassillie</i> Certification Level: <i>Operator holds no current certification</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<b>17 Monitoring and Reporting Violations in 2017</b>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
		Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0	
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	2	<b>TOTAL SCORE</b>	15

## 2018 Best Practices Score

### Nelson Lagoon

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Merle Brandell</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>33 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		5	<b>TOTAL SCORE</b>		<b>30</b>

## 2018 Best Practices Score

**Nenana**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Roger Knutsen</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Fredrick Stevenson</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	2					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		5	SDS O&M Score		10	TOTAL SCORE		65

## 2018 Best Practices Score

### Newhalen

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Nick Johnson</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>David Askoak</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		15	SDS O&M Score		12	TOTAL SCORE		75

## 2018 Best Practices Score

### New Stuyahok

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Distribution 2 Primary Operator: <i>Nick Epchook</i> Certification Level: <i>WD P</i> Backup Operator: <i>Nick Suskuk</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>7 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Samantha A. Hastings</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		11	SDS O&M Score		11	TOTAL SCORE		71

## 2018 Best Practices Score

**Newtok**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Alexie Kilongak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>64 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Katherine Charles</i> Course: <i>Elected Officials</i> Date: <i>12/12/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		4	<b>TOTAL SCORE</b>		28

## 2018 Best Practices Score

### Nightmute

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>No record of a primary operator Certification Level: N/A</i> Backup Operator: <i>No record of a backup operator Certification Level: N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>14 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Noah Lawrence</i> Course: <i>Personnel Management Date: 1/16/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		5	<b>TOTAL SCORE</b>		30

## 2018 Best Practices Score

**Nikolaevsk**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Vasily Yakunin</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Stasha Kalugin</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Efrosinia Yakunin</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		18	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		78

## 2018 Best Practices Score

Nikolai

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Tamara Roberts</i> Course: <i>intro</i> Date: <i>2/19/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		2	SDS O&M Score		10	TOTAL SCORE		62

## 2018 Best Practices Score

Nikolski

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Treated Primary Operator: <i>Andrew Lestenkof</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Tanya Kyle</i> Certification Level: <i>Operator holds no current certification</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	5	<b>TOTAL SCORE</b>	32

## 2018 Best Practices Score

Ninilchik

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
<b>CIP O&amp;M Score</b>		17	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		77

## 2018 Best Practices Score

**Noatak**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Paul Walton</i> Certification Level: <i>WT 1</i> Backup Operator: <i>John Williams</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Vernon Adams</i> Course: <i>Elected Officials</i> Date: <i>12/16/2018</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		17	SDS O&M Score		12	TOTAL SCORE		77

## 2018 Best Practices Score

Nome

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 1 Primary Operator: <i>Jerome West</i> Certification Level: <i>WT 115506</i> Backup Operator: <i>Toby Schield</i> Certification Level: <i>WT 1</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>1 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>John Handeland</i> Course: <i>Personnel Management</i> Date: <i>1/9/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	5	<b>SDS O&amp;M Score</b>	10	<b>TOTAL SCORE</b>	65

## 2018 Best Practices Score

**Nondalton**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Ricco Joseph</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Chuck Trefon</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>11 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Alex Gordon</i> Course: <i>Utility Clerks</i> Date: <i>9/11/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		15	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		75

## 2018 Best Practices Score

**Noorvik**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Jeffrey Gottschalk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Eliano Bantatua</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Caldon Sampson</i> Course: <i>Elected Officials</i> Date: <i>12/16/2018</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		30	<b>SDS O&amp;M Score</b>		14	<b>TOTAL SCORE</b>		90

## 2018 Best Practices Score

### Northway Village

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Terry Albert</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Nichol Rollo</i> Course: <i>Financial Management</i> Date: <i>2/12/2013</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		30	SDS O&M Score		14	TOTAL SCORE		90

## 2018 Best Practices Score

### Nuiqsut

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Timothy Kallenbach</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2018 Best Practices Score

### Nulato

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Treated Primary Operator: <i>Gregory Patsey</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Van Madros</i> Certification Level: <i>Small Treated</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>0 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Andreas Madros</i> Course: <i>Utility Clerks</i> Date: <i>12/4/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	3	<b>SDS O&amp;M Score</b>	10	<b>TOTAL SCORE</b>	63

## 2018 Best Practices Score

**Nunam Iqua**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Matthew Ignatius</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Daniel Johnson</i> Certification Level: <i>WT 1</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>38 Monitoring and Reporting Violations in 2017</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Johana Murphy</i> Course: <i>Financial Management</i> Date: <i>1/15/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
<b>CIP O&amp;M Score</b>		13	<b>SDS O&amp;M Score</b>	12	<b>TOTAL SCORE</b>	73

## 2018 Best Practices Score

### Nunapitchuk

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Molly Berlin</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Vincent Wassillie</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Juliana Wassillie</i> Course: <i>Personnel Management</i> Date: <i>3/18/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2018 Best Practices Score

### Old Harbor

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Russell Fox</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Simon Ferkingstad</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Inga Zora</i> Course: <i>Utility Clerks</i> Date: <i>2/27/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		15	SDS O&M Score	12	TOTAL SCORE	75

## 2018 Best Practices Score

### Oscarville

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2018 Best Practices Score

**Ouzinkie**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Clifford Panamarioff</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Robert Katelnikoff</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Cliff Panamarioff</i> Course: <i>Elected Officials</i> Date: <i>11/4/2013</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		32	SDS O&M Score		15	TOTAL SCORE		92

## 2018 Best Practices Score

**Pedro Bay**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		55

## 2018 Best Practices Score

### Pelican

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Quintin Hafendorfer</i> Certification Level: <i>WT P</i> Backup Operator: <i>Linda Ady</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Cheyenne Bean</i> Course: <i>Financial Management</i> Date: <i>3/20/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		23	SDS O&M Score		13	TOTAL SCORE		83

## 2018 Best Practices Score

### Perryville

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Thomas Phillips</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Alec Phillips</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>27 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2					
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		4	<b>TOTAL SCORE</b>		25

## 2018 Best Practices Score

### Pilot Point

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Samantha Holm</i> Course: <i>Elected Officials</i> Date: <i>11/3/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		38	SDS O&M Score		16	TOTAL SCORE		98

## 2018 Best Practices Score

### Pilot Station

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Rex Nick</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Rodney Polty</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>7 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Anita Myers</i> Course: <i>Utility Clerks</i> Date: <i>9/15/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		14	SDS O&M Score		12	TOTAL SCORE		74

## 2018 Best Practices Score

### Pitkas Point

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Paul Lamont</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Brendan Hunt</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Thelma Wasky</i> Course: <i>Financial Management</i> Date: <i>2/10/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2018 Best Practices Score

**Platinum**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Marvin Kellila</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>17 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Mark Moyle</i> Course: <i>Financial Management</i> Date: <i>3/20/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2018 Best Practices Score

### Point Hope

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Shawn Trulove</i> Certification Level: <i>WT2</i> Backup Operator: <i>Ken Brock</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2018 Best Practices Score

### Point Lay

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Michael Jillson</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Michael Becwar</i> Certification Level: <i>WT 2</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2018 Best Practices Score

### Portage Creek

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

### Port Alexander

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Treated Primary Operator: <i>Shanna Smith</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Sarah Patrick</i> Certification Level: <i>Small Treated</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>10 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Molly Kimzey</i> Course: <i>Elected Officials</i> Date: <i>11/4/2016</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	15	<b>SDS O&amp;M Score</b>	12	<b>TOTAL SCORE</b>	75

## 2018 Best Practices Score

### Port Graham

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Wes Breedlove</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Ricky Yeaton</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>4 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Violet Yeaton</i> Course: <i>Organizational Management</i> Date: <i>9/15/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		10	SDS O&M Score		11	TOTAL SCORE		70

## 2018 Best Practices Score

### Port Heiden

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		15	SDS O&M Score		12	TOTAL SCORE		75

## 2018 Best Practices Score

### Port Lions

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Lisa Pennington</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Willie Nelson</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		25	<b>SDS O&amp;M Score</b>		14	<b>TOTAL SCORE</b>		85

## 2018 Best Practices Score

### Port Protection

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Leslie Fahey</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Terri Metcalf</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		15	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		75

## 2018 Best Practices Score

### Quinhagak

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Frank Jones</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Patrick Cleveland</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>30 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Grace Friendly</i> Course: <i>Elected Officials</i> Date: <i>11/3/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		13	SDS O&M Score		12	TOTAL SCORE		73

## 2018 Best Practices Score

### Rampart

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Benjamin Newman</i> Certification Level: <i>WD P</i> Backup Operator: <i>Michael Wiehl</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>4 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Mary Jane Wiehl</i> Course: <i>Utility Clerks</i> Date: <i>12/7/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		21	<b>SDS O&amp;M Score</b>		13	<b>TOTAL SCORE</b>		81

## 2018 Best Practices Score

**Ruby**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Water Treatment 1 Primary Operator: <i>Josh Schmeckpeper</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>2 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Jennie Peter</i> Course: <i>operations</i> Date: <i>4/10/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	8	<b>TOTAL SCORE</b>	52

## 2018 Best Practices Score

### Russian Mission

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Untreated Primary Operator: <i>Fred Tinker</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>James Housler</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Olga Wigley</i> Course: <i>Elected Officials</i> Date: <i>11/6/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		7	SDS O&M Score	11	TOTAL SCORE	67

## 2018 Best Practices Score

### Saint George

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Laurence Prokopiou</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>10 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		3	TOTAL SCORE		20

## 2018 Best Practices Score

### Saint Mary's

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Andrew Journey</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Clint Nashoanak</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Walter A. Johnson</i> Course: <i>Elected Officials</i> Date: <i>11/30/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		22	SDS O&M Score		13	TOTAL SCORE		82

## 2018 Best Practices Score

### Saint Michael

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Norbert Otten</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Alex Tom</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>32 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Richard Elachik</i> Course: <i>Personnel Management</i> Date: <i>1/9/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		57

## 2018 Best Practices Score

**Saint Paul**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Mark Rukovishnikoff</i> Certification Level: <i>WD 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Monique Baker</i> Course: <i>Personnel Management</i> Date: <i>1/8/2018</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		18	<b>SDS O&amp;M Score</b>		12	<b>TOTAL SCORE</b>		78

## 2018 Best Practices Score

### Sand Point

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Allen Hill</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Allen Young</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		17	SDS O&M Score		12	TOTAL SCORE		77

## 2018 Best Practices Score

### Savoonga

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Scott Kingeekuk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Scott Toolie</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	47

## 2018 Best Practices Score

Saxman

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Richard Shields</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>9 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Roxann Byron</i> Course: <i>Organizational Management</i> Date: <i>2/10/2017</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		10	SDS O&M Score		11	TOTAL SCORE		70

## 2018 Best Practices Score

### Scammon Bay

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Carlie George</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Stanley Charlie</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>12 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Jessica Hunter</i> Course: <i>Utility Clerks</i> Date: <i>9/11/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		6	<b>SDS O&amp;M Score</b>		11	<b>TOTAL SCORE</b>		66

## 2018 Best Practices Score

Selawik

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 3 Primary Operator: <i>Daniel Ballot</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Larry Jones</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>46 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Kirk Oviak</i> Course: <i>Elected Officials</i> Date: <i>12/1/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	48

## 2018 Best Practices Score

Seldovia

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Tyler Tucker</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Randall Bond</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>29 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	53

## 2018 Best Practices Score

**Shageluk**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Treated Primary Operator: <i>John Hamilton, Sr.</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Norman Lind</i> Certification Level: <i>Small Treated</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>29 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Scott Wolfersheim</i> Course: <i>Utility Clerks</i> Date: <i>9/15/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	5	<b>SDS O&amp;M Score</b>	10	<b>TOTAL SCORE</b>	65

## 2018 Best Practices Score

**Shaktoolik**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Edward Jackson</i> Certification Level: <i>WT 2</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>4 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		47

## 2018 Best Practices Score

**Shishmaref**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7	
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5	
		Utility has one or more operators certified at some level in water treatment or distribution	3	
		Utility has no certified operators	0	
	System Classification: Water Treatment 2 Primary Operator: <i>Alfred Ningeulook</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Kenneth Orrison</i> Certification Level: <i>WT P</i>			
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15	
		Utility has no PM plan or performs no PM	0	
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5
Utility had up to five Monitoring and Reporting violation during the past year		5		
Utility had more than five Monitoring and Reporting violation during the last year		0		
<i>2 Monitoring and Reporting Violations in 2017</i>				
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5
	Attendee: <i>Anna Kuzuguk</i> Course: <i>Planning Management</i> Date: <i>2/11/2013</i>			
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2		
The utility owner's governing body does not meet		0		
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13	
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10	
		Utility owner and the Utility have not adopted a budget	0	
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5
		Utility is collecting revenue sufficient to cover expenses	15	
		Utility has a fee schedule and a collection policy that is followed	5	
		Utility has no fee structure or collection policy	0	
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5
		Utility has a current worker's compensation policy in place for all employees	2	
Utility has no worker's compensation policy		0		
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5	
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0		
<b>CIP O&amp;M Score</b>		0		
<b>SDS O&amp;M Score</b>		9		
<b>TOTAL SCORE</b>			55	

## 2018 Best Practices Score

**Shungnak**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Arthur Sheldon</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Walter Douglas</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2017</i>						
Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Helen Mitchell</i> Course: <i>Utility Clerks</i> Date: <i>6/1/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	9	TOTAL SCORE	55

## 2018 Best Practices Score

Slana

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		35	<b>SDS O&amp;M Score</b>		15	<b>TOTAL SCORE</b>		95

## 2018 Best Practices Score

**Sleetmute**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Scott Greger</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Terrence Morgan</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>19 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Scott Gregor</i> Course: <i>Personnel Management</i> Date: <i>1/13/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		8	<b>TOTAL SCORE</b>		50

## 2018 Best Practices Score

### South Naknek

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Karl Rawson</i> Certification Level: <i>WT P</i> Backup Operator: <i>Thomas Thaler</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
<b>CIP O&amp;M Score</b>		10	<b>SDS O&amp;M Score</b>		11	<b>TOTAL SCORE</b>		70

## 2018 Best Practices Score

**Stebbins**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Peter Martin</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Gregory Mike</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2018 Best Practices Score

### Stevens Village

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Henry Smoke</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Sara Smoke</i> Course: <i>Utility Clerks</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

### Stony River

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Mary Willis</i> Course: <i>Financial Management</i> Date: <i>12/8/2017</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2018 Best Practices Score

### Takotna

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Doug Heath</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Robert Perkins</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>12 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Doug Heath</i> Course: <i>Financial Management</i> Date: <i>4/18/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		23

## 2018 Best Practices Score

### Tanacross

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>John Lillie</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2018 Best Practices Score

Tanana

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>David Sanders</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Robert Wright</i> Certification Level: <i>WT 1</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Clarissa Gunter</i> Course: <i>intro</i> Date: <i>2/19/2016</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

Tatitlek

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Dylan Geffe</i> Certification Level: <i>WD P</i> Backup Operator: <i>Curtis Kompkoff</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>16 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Ricky Kompkoff Jr.</i> Course: <i>Financial Management</i> Date: <i>12/5/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2018 Best Practices Score

Tazlina

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>N/A</i> Certification Level: <i>N/A</i> Backup Operator: <i>N/A</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		55

## 2018 Best Practices Score

Teller

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: N/A Level: N/A Backup Operator: N/A Certification Level: N/A							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>33 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Jazzlyn Garnie</i> Course: <i>Financial Management</i> Date: <i>3/6/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		24

## 2018 Best Practices Score

Tetlin

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Michael Sam</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Wallace Joe</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2018 Best Practices Score

**Thorne Bay**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Jason Blair</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Samuel Sawyer</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>6 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Benner Wayne</i> Course: <i>Personnel Management</i> Date: <i>4/12/2013</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		30	SDS O&M Score		14	TOTAL SCORE		90

## 2018 Best Practices Score

**Togiak**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Darryl Thompson</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Mickey Atakitlig</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>George A. Aranakyak, Sr.</i> Course: <i>Planning Management</i> Date: <i>2/10/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		2	SDS O&M Score		10	TOTAL SCORE		62

## 2018 Best Practices Score

### Toksook Bay

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Richard Curtis</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Jeffrey Curtis</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Henry Simons</i> Course: <i>Personnel Management</i> Date: <i>3/18/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		27	SDS O&M Score		14	TOTAL SCORE		87

## 2018 Best Practices Score

### Tuluksak

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Kristy Napoka</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Jerah Peter</i> Certification Level: <i>Small Treated</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>8 Monitoring and Reporting Violations in 2017</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2018 Best Practices Score

### Tuntutuliak

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>No record of a primary operator Certification Level: N/A</i> Backup Operator: <i>Charlie Lupie Certification Level: Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>6 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Andrea Joseph</i> Course: <i>Utility Clerks Date: 9/9/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		30

## 2018 Best Practices Score

**Tununak**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Xavier Post</i> Course: <i>Financial Management</i> Date: <i>3/10/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		47

## 2018 Best Practices Score

### Twin Hills

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7		
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5		
		Utility has one or more operators certified at some level in water treatment or distribution	3		
		Utility has no certified operators	0		
	System Classification: Small Untreated Primary Operator: <i>Julius Henry</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>William Page</i> Certification Level: <i>Small Untreated</i>				
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
		Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5	
Utility had up to five Monitoring and Reporting violation during the past year		5			
Utility had more than five Monitoring and Reporting violation during the last year		0			
<i>2 Monitoring and Reporting Violations in 2017</i>					
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
	Attendee: <i>Bobby Church</i> Course: <i>Elected Officials</i> Date: <i>10/30/2017</i>				
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
		Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
		Utility is collecting revenue sufficient to cover expenses	15		
		Utility has a fee schedule and a collection policy that is followed	5		
		Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
		Utility has a current worker's compensation policy in place for all employees	2		
Utility has no worker's compensation policy		0			
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>	0	<b>SDS O&amp;M Score</b>	10	<b>TOTAL SCORE</b>	60

## 2018 Best Practices Score

**Tyonek**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Samuel Bartels</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Crystal Jones</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Karen Standifer</i> Course: <i>Financial Management</i> Date: <i>4/18/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	2					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		14	SDS O&M Score		12	TOTAL SCORE		74

## 2018 Best Practices Score

### Unalakleet

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Dwayne Johnson</i> Certification Level: <i>WT P</i> Backup Operator: <i>Roger Nicholas</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>11 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Davida Hansen</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	51

## 2018 Best Practices Score

### Upper Kalskag

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Elias Alexie</i> Course: <i>Utility Clerks</i> Date: <i>9/15/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		20	<b>SDS O&amp;M Score</b>		13	<b>TOTAL SCORE</b>		80

## 2018 Best Practices Score

**Venetie**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>John Frank</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<b>14 Monitoring and Reporting Violations in 2017</b>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Nicole Williams</i> Course: <i>Utility Clerks</i> Date: <i>12/4/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
<b>CIP O&amp;M Score</b>		0	<b>SDS O&amp;M Score</b>		8	<b>TOTAL SCORE</b>		50

## 2018 Best Practices Score

**Voznesenka**

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Wlas Reutov</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Zahar Reutov</i> Certification Level: <i>WT P</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2017</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Drasida Basargin</i> Course: <i>Financial Management</i> Date: <i>12/4/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
<b>CIP O&amp;M Score</b>		17	<b>SDS O&amp;M Score</b>	12	<b>TOTAL SCORE</b>	77

## 2018 Best Practices Score

### Wainwright

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>William Bodfish</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Paul Corkrean</i> Certification Level: <i>WT3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>N/A</i> Course: <i>N/A</i> Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2018 Best Practices Score

### Wales

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Untreated Primary Operator: <i>Terrin Magby</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Cyrus Savetilik</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>5 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Gerald Oxereok</i> Course: <i>Elected Officials</i> Date: <i>10/30/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	47

## 2018 Best Practices Score

### White Mountain

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>James Ione</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Edward Titus</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Yvonne Gregg</i> Course: <i>Financial Management</i> Date: <i>3/16/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2018 Best Practices Score

**Whittier**

March 1, 2018

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Christopher Bender</i> Certification Level: <i>WD 2</i> Backup Operator: <i>Scott Korbe</i> Certification Level: <i>Small Untreated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2017</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Scott Korbe</i> Course: <i>Organizational Management</i> Date: <i>12/7/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		30	SDS O&M Score		14	TOTAL SCORE		90

## 2018 Best Practices Score

Yakutat

March 1, 2018

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Ronald Beattie</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Adam Williams</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>7 Monitoring and Reporting Violations in 2017</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Martha Indreland</i> Course: <i>Financial Management</i> Date: <i>1/10/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		15	SDS O&M Score	12	TOTAL SCORE	75