

## 2017 Best Practices Score

Adak

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Peter Dushkin</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Garden Finau</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>4 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

**Akhiok**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Dan McCoy</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Speridon Simeonoff</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>19 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		47

## 2017 Best Practices Score

**Akiachak**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Ronald Nose</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Henry Pasitnak</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>5 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Morgan Pastinak</i> Course: <i>Financial</i> Date: <i>12/9/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

Akiak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Nelson Owen</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Calvin Charles</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>2 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Sheila Carl</i> Course: <i>Elected Officials</i> Date: <i>11/4/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	5	TOTAL SCORE	30

## 2017 Best Practices Score

**Akutan**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Matthew Bereskin</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Joseph Bereskin</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>8 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Rachelle Tcheripanoff</i> Course: <i>Clerks</i> Date: <i>9/7/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		15	SDS O&M Score		12	TOTAL SCORE		75

## 2017 Best Practices Score

### Alakanuk

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Cyprian Augline</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>61 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		43

## 2017 Best Practices Score

### Alatna

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Dena Sam</i> Course: <i>Personnel</i> Date: <i>3/24/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

**Aleknagik**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Joseph Coolidge</i> Course: <i>Organizational</i> Date: <i>2/6/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		35	SDS O&M Score	15	TOTAL SCORE	95

## 2017 Best Practices Score

### Allakaket

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Floyd Saunders</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Steven Strassburg</i> Course: <i>Financial</i> Date: <i>11/17/2015</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

Ambler

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Anthony Tickett</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>John Ramoth</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>3 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Anthony R. Tickett</i> Course: <i>Elected Officials</i> Date: <i>12/12/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2017 Best Practices Score

### Anaktuvak Pass

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Gregory Wagner</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2017 Best Practices Score

### Anchor Point

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Dorothy Flint</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Wayne Flint</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Dorothy Jeannette Flint</i> Course: <i>Financial</i> Date: <i>12/5/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		35	SDS O&M Score		15	TOTAL SCORE		95

## 2017 Best Practices Score

**Anderson**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

**Angoon**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Paul Thomas</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Daniel Fredrickson</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>30 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Albert Kookesh</i> Course: <i>Organizational</i> Date: <i>12/9/2013</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2017 Best Practices Score

Aniak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Lenore Kameroff</i> Course: <i>Financial</i> Date: <i>12/5/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		40	SDS O&M Score	16	TOTAL SCORE	100

## 2017 Best Practices Score

Anvik

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Clifford Jerue</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>William Nicholi</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>13 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Christine Elswick</i> Course: <i>Clerks</i> Date: <i>2/27/2015</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	6	TOTAL SCORE	40

## 2017 Best Practices Score

### Arctic Village

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Robert Erick</i> Certification Level: <i>WT P</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>21 Monitoring and Reporting Violations in 2016</i>					
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>David Henry</i> Course: <i>Personnel</i> Date: <i>2/24/2014</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
	The utility owner's governing body does not meet	0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	5	TOTAL SCORE	30

## 2017 Best Practices Score

Atka

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Michael Swinney</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Jonathan Zaachney</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>47 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Dennis Golodoff</i> Course: <i>Clerks</i> Date: <i>9/11/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	<b>TOTAL SCORE</b>		<b>25</b>

## 2017 Best Practices Score

### Atmautluak

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Louie Nicholai</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Alexie Stone</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Moses Pavilla Sr.</i> Course: <i>Elected Officials</i> Date: <i>1/27/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2017 Best Practices Score

**Atqasuk**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2017 Best Practices Score

**Barrow**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>James Murphy</i> Certification Level: <i>WT 4</i> Backup Operator: <i>Thomas Drake</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		57

## 2017 Best Practices Score

### Beaver

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Paul Petruska</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Aaron Petruska</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Vivian Juneby</i> Course: <i>Clerks</i> Date: <i>2/10/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		47

## 2017 Best Practices Score

Bethel

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>William Stuart</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Shawn Ahlo</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

### Birch Creek

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: No certified operator required Primary Operator: <i>N/A</i> Certification Level: <i>N/A</i> Backup Operator: <i>N/A</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		25

## 2017 Best Practices Score

### Brevig Mission

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Operator Certification</b>		Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Carl Rock</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Ward Olanna</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>		Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
			Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
			Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>		Utility had no Monitoring and Reporting violations during the past year	10	10	
			Utility had up to five Monitoring and Reporting violation during the past year	5		
			Utility had more than five Monitoring and Reporting violation during the last year	0		
	<i>0 Monitoring and Reporting Violations in 2016</i>					
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
		Attendee: Course: Date: <i>N/A</i>				
<b>Meetings of the Governing Body</b>			The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
			The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0			
<b>Financial</b>	<b>Budget</b>		Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	
			Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
			Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
			Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>		Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	
			Utility is collecting revenue sufficient to cover expenses	15		
			Utility has a fee schedule and a collection policy that is followed	5		
			Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>		Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
			Utility has a current worker's compensation policy in place for all employees	2		
			Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>		Utility has no past due tax liabilities and is current with all tax obligations	5	0	
			Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
CIP O&M Score		0	SDS O&M Score	9	TOTAL SCORE	57

## 2017 Best Practices Score

### Buckland

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Erik Weber</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Evans Thomas</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>4 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Cheryl Ticket</i> Course: <i>Clerks</i> Date: <i>6/1/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		35	SDS O&M Score		15	TOTAL SCORE		95

## 2017 Best Practices Score

Cantwell

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

**Chalkyitsik**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Harry Carroll</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Brian Joseph</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Tamara Henry</i> Course: <i>Personnel</i> Date: <i>3/24/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

### Chefornak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Untreated Primary Operator: <i>Thomas Mael</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Kasey Panruk</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Raychelle Terchik</i> Course: <i>Clerks</i> Date: <i>9/9/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		13	SDS O&M Score	12	TOTAL SCORE	73

## 2017 Best Practices Score

### Chenega Bay

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Richard Kompkoff</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Tom Gall</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>45 Monitoring and Reporting Violations in 2016</i>							
	Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Terri Michener</i> Course: <i>Financial</i> Date: <i>12/5/2016</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2017 Best Practices Score

**Chevak**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>John Atchak</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Patrick Patrick</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>3 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		5	SDS O&M Score		10	TOTAL SCORE		65

## 2017 Best Practices Score

**Chignik**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Alexander King</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Cesar Ayson</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>9 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>J.J. Orloff</i> Course: <i>Financial</i> Date: <i>3/6/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2					
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		15	SDS O&M Score		12	TOTAL SCORE		75

## 2017 Best Practices Score

### Chignik Lagoon

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Jeremy Billadeau</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2017 Best Practices Score

### Chignik Lake

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Untreated Primary Operator: <i>Willard Lind</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Jacob Kalmakoff</i> Certification Level: <i>Small Untreated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Mary Issac</i> Course: <i>Financial</i> Date: <i>12/5/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2017 Best Practices Score

Chistochina

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Freddy Nicolai</i> Certification Level: <i>N/A</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2017 Best Practices Score

### Chuathbaluk

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system		10	10		
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution		7			
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator		5			
	Utility has one or more operators certified at some level in water treatment or distribution		3			
	Utility has no certified operators		0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Carl Nesbit</i> Certification Level: <i>WT P</i> Backup Operator: <i>William Nesbit</i> Certification Level: <i>WD P</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified		25	15	
		Utility has a written PM plan; performance of PM and record keeping are not consistent		15		
		Utility has no PM plan or performs no PM		0		
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year		10	5	
		Utility had up to five Monitoring and Reporting violation during the past year		5		
		Utility had more than five Monitoring and Reporting violation during the last year		0		
	<i>2 Monitoring and Reporting Violations in 2016</i>					
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>Kathy Phillip</i> Course: <i>Financial</i> Date: <i>11/17/2015</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator		5	5	
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2			
	The utility owner's governing body does not meet		0			
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body		15	15	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not		13		
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented		10		
		Utility owner and the Utility have not adopted a budget		0		
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account		20	15	
		Utility is collecting revenue sufficient to cover expenses		15		
		Utility has a fee schedule and a collection policy that is followed		5		
		Utility has no fee structure or collection policy		0		
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place		5	5	
		Utility has a current worker's compensation policy in place for all employees		2		
		Utility has no worker's compensation policy		0		
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations		5	5	
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
<b>CIP O&amp;M Score</b>		20	<b>SDS O&amp;M Score</b>	13	<b>TOTAL SCORE</b>	80

## 2017 Best Practices Score

Circle

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Dennis Carroll</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>16 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	2	<b>TOTAL SCORE</b>	<b>15</b>

## 2017 Best Practices Score

### Clark's Point

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Harry Edbert</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Gusty Wassily</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>13 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Betty Gardiner and others</i> Course: <i>Elected Officials</i> Date: <i>4/6/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		32

**2017 Best Practices Score**

**Coffman Cove**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Ronald Rusher</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Mark Higgins</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		17	SDS O&M Score	12	TOTAL SCORE	77

## 2017 Best Practices Score

### Cold Bay

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Kurt Uttecht</i> Certification Level: <i>WT P</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Angela Simpson</i> Course: <i>Organizational</i> Date: <i>12/7/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2017 Best Practices Score

Craig

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Leslie Nelson</i> Certification Level: <i>WT 3</i> Backup Operator: <i>David Nelson</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>8 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Kassi Knock/Mackie</i> Course: <i>Clerks</i> Date: <i>4/6/2012</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

### Crooked Creek

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Charles Fletcher</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>9 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Alison Zaukar</i> Course: <i>Elected Officials</i> Date: <i>1/10/1900</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	47

## 2017 Best Practices Score

### Deering

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Fletcher Gregg</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Bruce Barr</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>5 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Selma Moto</i> Course: <i>Clerks</i> Date: <i>6/1/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

### Dillingham

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Albert Savo</i> Certification Level: <i>WD 1</i> Backup Operator: <i>Contrado Roque</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Francisco Garcia</i> Course: <i>Organizational</i> Date: <i>12/7/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		58

## 2017 Best Practices Score

**Diomed**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Robert Omiak</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

### Dot Lake Village

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>Gary Deeter</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		3	TOTAL SCORE		20

## 2017 Best Practices Score

### Eagle (City)

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Steven Hamilton</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Joel Helmer</i> Certification Level: <i>Small Untreated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		25

## 2017 Best Practices Score

Eek

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Adolph Carter</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>5 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>John Friendly</i> Course: <i>Elected Officials</i> Date: <i>12/2/2016</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		58

## 2017 Best Practices Score

**Egegik**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Mike Gravelle</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Don Strand</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Don Strand</i> Course: <i>Financial</i> Date: <i>11/3/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		30	SDS O&M Score		14	TOTAL SCORE		90

## 2017 Best Practices Score

**Ekwok**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Crystal Clark</i> Course: <i>Organizational</i> Date: <i>9/15/2014</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2017 Best Practices Score

Elfin Cove

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Untreated Primary Operator: <i>Dennis Meier</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>0 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Tod Richards</i> Course: <i>Financial</i> Date: <i>1/15/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2017 Best Practices Score

Elim

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Roy Daniels</i> Certification Level: <i>WT P</i> Backup Operator: <i>David Nakarak</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		52

## 2017 Best Practices Score

### Emmonak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Arthur Redfox</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Jamie Agwiak</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>30 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Cheryl Andrews</i> Course: <i>Financial</i> Date: <i>1/11/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	50

## 2017 Best Practices Score

**False Pass**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Stephen Madej</i> Certification Level: <i>WT P</i> Backup Operator: <i>Stephen Kennedy</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Chris Emrich</i> Course: <i>Personnel</i> Date: <i>1/28/2013</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		18	SDS O&M Score		12	TOTAL SCORE		78

## 2017 Best Practices Score

### Fort Yukon

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Eric Tremblay</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Franklin Carroll</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>5 Monitoring and Reporting Violations in 2016</i>					
	Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>Lianna Harriman</i> Course: <i>Clerks</i> Date: <i>9/6/2016</i>				
Meetings of the Governing Body		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
	The utility owner's governing body does not meet	0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		20	SDS O&M Score	13	TOTAL SCORE	80

## 2017 Best Practices Score

### Galena

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Howard Beasley</i> Certification Level: <i>WT 2</i> Backup Operator: <i>James Honea</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: <i>Shanda Huntington</i> Course: <i>Operations</i> Date: <i>4/14/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		22	SDS O&M Score		13	TOTAL SCORE		82

## 2017 Best Practices Score

**Gambell**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Gary Kaningok</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Reubin Tungiyan</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Ramona Tungiyan</i> Course: <i>Clerks</i> Date: <i>6/20/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	47

## 2017 Best Practices Score

**Golovin**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Wayne Henry</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Robert Moses</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>26 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>JoAnn Fagerstrom</i> Course: <i>Financial</i> Date: <i>12/5/2016</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2017 Best Practices Score

### Goodnews Bay

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Larry Small</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Roy Roberts</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>15 Monitoring and Reporting Violations in 2016</i>					
	Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>George Bright Sr.</i> Course: <i>Organizational</i> Date: <i>2/6/2017</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
	The utility owner's governing body does not meet	0				
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		7	SDS O&M Score	11	TOTAL SCORE	67

## 2017 Best Practices Score

### Manokotak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Untreated Primary Operator: <i>Reuben Andrew</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Alexie Mochin</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>5 Monitoring and Reporting Violations in 2016</i>					
	Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>Melvin P. Andrew</i> Course: <i>Elected Officials</i> Date: <i>11/2/2015</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
	The utility owner's governing body does not meet	0				
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2017 Best Practices Score

### Marshall

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Michael Duny</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Thomas Fitka</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>4 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Kristy Alstrum</i> Course: <i>Financial</i> Date: <i>2/10/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		4	SDS O&M Score		10	TOTAL SCORE		64

## 2017 Best Practices Score

**McGrath**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Christopher Fredricks</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Tom Parker</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Sarah McCellan</i> Course: <i>Financial</i> Date: <i>4/22/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		18	SDS O&M Score	12	TOTAL SCORE	78

## 2017 Best Practices Score

### Mekoryuk

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Mark Peterson</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Emory David</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>2 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Debbie David</i> Course: <i>Financial</i> Date: <i>12/9/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		3	SDS O&M Score	10	TOTAL SCORE	63

## 2017 Best Practices Score

### Metlakatla

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Gerald Johnson</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Mike Guthrie</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	7	TOTAL SCORE	42

## 2017 Best Practices Score

**Minto**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Jeremy Charlie</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Jeff Frank</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>3 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Melanie Titus</i> Course: <i>Personnel</i> Date: <i>3/24/2014</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

### Mountain Village

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Ronald Lawrence</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Charles Long</i> Certification Level: <i>Small Treated</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>29 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Dorothy Johnson</i> Course: <i>Financial</i> Date: <i>3/10/2017</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	2					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

**Nanwalek**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Kelly Yeaton</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Daniel Hetrick</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>10 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Alex Hetrick</i> Course: <i>Clerks</i> Date: <i>9/7/2015</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		8	SDS O&M Score	11	TOTAL SCORE	68

## 2017 Best Practices Score

### Napakiak

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Gregory Aluskak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Wassillie Pavilla</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>12 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Leo Kusayak</i> Course: <i>Elected Officials</i> Date: <i>9/9/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		43

## 2017 Best Practices Score

### Russian Mission

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Fred Tinker</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>James Housler</i> Certification Level: <i>Operator holds no current certification</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Anastasia Larson</i> Course: <i>Clerks</i> Date: <i>9/11/2015</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2017 Best Practices Score

### Saint George

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Laurence Prokopiof</i> Certification Level: <i>WD P</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>20 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		25

## 2017 Best Practices Score

### Saint Mary's

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Andrew Journey</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Clint Nashoanak</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>3 Monitoring and Reporting Violations in 2016</i>							
	Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		12	SDS O&M Score		12	TOTAL SCORE		72

## 2017 Best Practices Score

### Saint Michael

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Norbert Otten</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Alex Tom</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>4 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Richard Elachik</i> Course: <i>Personnel</i> Date: <i>1/9/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	52

## 2017 Best Practices Score

Saint Paul

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Mark Rukovishnikoff</i> Certification Level: <i>WD 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		18	SDS O&M Score	12	TOTAL SCORE	78

## 2017 Best Practices Score

### Sand Point

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Allen Hill</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Allen Young</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		52

## 2017 Best Practices Score

### Savoonga

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Scott Kingeekuk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Scott Toolie</i> Certification Level: <i>Operator holds no current certification</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		57

## 2017 Best Practices Score

Saxman

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Philip Downing</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Ryan Orr</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>2 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Roxann Byron</i> Course: <i>Organizational</i> Date: <i>2/1/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

### Scammon Bay

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Carlie George</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Stanley Charlie</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>27 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Jessica Hunter</i> Course: <i>Clerks</i> Date: <i>9/11/2015</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		3	SDS O&M Score	10	TOTAL SCORE	63

## 2017 Best Practices Score

### Grayling

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Brandon Sanbei</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Joshua Koyukuk</i> Certification Level: <i>WD P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>24 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Ann Short</i> Course: <i>Financial</i> Date: <i>1/11/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

### Gulkana

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>No record of a primary operator Certification Level: N/A</i> Backup Operator: <i>No record of a backup operator Certification Level: N/A</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>15 Monitoring and Reporting Violations in 2016</i>					
	Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>Eveline Frank</i> Course: <i>Financial</i> Date: <i>4/22/2016</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
	The utility owner's governing body does not meet	0				
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2017 Best Practices Score

**Gustavus**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Mark Ortega</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Jason Parks</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		35	SDS O&M Score		15	TOTAL SCORE		95

## 2017 Best Practices Score

### Healy Lake

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		47

## 2017 Best Practices Score

### Holy Cross

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>David Walker</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Bernard Edwards</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		10	SDS O&M Score		11	TOTAL SCORE		70

## 2017 Best Practices Score

### Hoonah

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Ronny Roberts</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Billy Miller</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Jennifer McKillican</i> Course: <i>Clerks</i> Date: <i>9/9/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		17	SDS O&M Score	12	TOTAL SCORE	77

## 2017 Best Practices Score

### Hooper Bay

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Patrick Condello</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Aloysius Olson</i> Certification Level: <i>Operator holds no current certification</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>8 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Roy Joseph Bell</i> Course: <i>Elected Officials</i> Date: <i>12/2/2016</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		54

## 2017 Best Practices Score

**Hughes**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Arlo Beetus</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Hugh Bifelt</i> Certification Level: <i>WT 1</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>5 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Arlo Beetus</i> Course: <i>Financial</i> Date: <i>11/17/2015</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2017 Best Practices Score

Huslia

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Darrell Vent Sr.</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Darrell Vent Jr.</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Darrell Vent Jr.</i> Course: <i>Operations</i> Date: <i>4/14/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		7	SDS O&M Score		11	TOTAL SCORE		67

## 2017 Best Practices Score

### Hydaburg

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Donald Bell</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Wesley Minch</i> Certification Level: <i>Operator holds no current certification</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>33 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Natasha Peele</i> Course: <i>Operations</i> Date: <i>4/14/2017</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	2					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		44

## 2017 Best Practices Score

**Igiugig**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: WT 1 Primary Operator: <i>Terek Anelon</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>AlexAnna Salmon</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>6 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

Iliamna

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Brenda Hill</i> Course: <i>Organizational</i> Date: <i>12/1/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		30	SDS O&M Score	14	TOTAL SCORE	90

## 2017 Best Practices Score

### Ivanof Bay

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

### Kachemak Selo

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Lazar Reutov</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Dionici Reutov</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		25

## 2017 Best Practices Score

Kake

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Clifton Howard</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Matthew Ashenfelter</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>8 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Tessa Cavanaugh</i> Course: <i>Financial</i> Date: <i>1//15/2016</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2017 Best Practices Score

**Kaktovik**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2017 Best Practices Score

**Kaltag**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Jeremy Semaken</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Richard Burnham</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>5 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Jackie Nicholas</i> Course: <i>Organizational</i> Date: <i>12/2/2014</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	5	TOTAL SCORE	30

## 2017 Best Practices Score

Karluk

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Joyce Jones</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Lawrence Movius</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Joyce Jones</i> Course: <i>Organizational</i> Date: <i>2/6/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		13	SDS O&M Score		12	TOTAL SCORE		73

## 2017 Best Practices Score

Kasaan

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Terry West</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Zach West</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>28 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Terry West</i> Course: <i>Personnel</i> Date: <i>4/12/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2017 Best Practices Score

**Kasigluk**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>David Brink</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Nickefer Nicholas</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Marie Nanok</i> Course: <i>Financial</i> Date: <i>2/10/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

Kiana

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Darrel Brown</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Richard Teel</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Clara Stein</i> Course: <i>Clerks</i> Date: <i>6/16/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		33	SDS O&M Score		15	TOTAL SCORE		93

## 2017 Best Practices Score

### King Cove

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Rodney Calver</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Christopher Lewis</i> Certification Level: <i>WT 1</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Cheryl Berntsen</i> Course: <i>Clerks</i> Date: <i>9/7/2015</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		2	SDS O&M Score	10	TOTAL SCORE	62

## 2017 Best Practices Score

**Kipnuk**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Marin Jimmy</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Fred Fox</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Joyce Ayarun</i> Course: <i>Elected Officials</i> Date: <i>12/2/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	6	TOTAL SCORE	40

## 2017 Best Practices Score

Kivalina

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Joseph Swan</i> Certification Level: <i>WT P</i> Backup Operator: <i>Dennis Swan</i> Certification Level: <i>Small Treated</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>10 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Marilyn Swan</i> Course: <i>Elected Officials</i> Date: <i>12/16/2017</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		57

## 2017 Best Practices Score

**Klawock**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Bennett Charles</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Harry Jackson</i> Certification Level: <i>WT 1</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>12 Monitoring and Reporting Violations in 2016</i>					
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>Leslie Isaacs</i> Course: <i>Personnel</i> Date: <i>3/18/2016</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
	The utility owner's governing body does not meet	0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		12	SDS O&M Score	12	TOTAL SCORE	72

## 2017 Best Practices Score

**Klukwan**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Johnnie Gamble</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Patricia Warren</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Beverly Klanott</i> Course: <i>Elected Officials</i> Date: <i>12/5/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		52

## 2017 Best Practices Score

Kobuk

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Kris McKay</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Quentin Horner</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Natalie Wood</i> Course: <i>Elected Officials</i> Date: <i>12/16/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2017 Best Practices Score

**Kokhanok**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Joe Woods</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Jason Nowatak</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>12 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Peducia Andrew</i> Course: <i>Financial</i> Date: <i>11/1/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		20	SDS O&M Score	13	TOTAL SCORE	80

## 2017 Best Practices Score

**Koliganek**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Alexie Ishnook</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>5 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		3	TOTAL SCORE		17

## 2017 Best Practices Score

### Kongiganak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>John Phillip</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>James Tikiun</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>39 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Lucy Nicolia</i> Course: <i>Financial</i> Date: <i>2/10/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	5	TOTAL SCORE	30

## 2017 Best Practices Score

Kotlik

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Wilbur Tonuchuk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Ryan Prince</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>8 Monitoring and Reporting Violations in 2016</i>					
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>MaryAnn Mike</i> Course: <i>Elected Officials</i> Date: <i>12/12/2014</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
	The utility owner's governing body does not meet	0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	9	TOTAL SCORE	58

## 2017 Best Practices Score

**Kotzebue**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 3 Primary Operator: <i>Matthew Lazarus</i> Certification Level: <i>WT 4</i> Backup Operator: <i>Olaf Walker</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>1 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Shawn Gilman</i> Course: <i>Operations</i> Date: <i>12/15/2016</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2					
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		27	SDS O&M Score		14	TOTAL SCORE		87

## 2017 Best Practices Score

### Koyuk

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Steven Hoogendorn</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>4 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Mathew Hoogendorn</i> Course: <i>Financial</i> Date: <i>3/6/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2017 Best Practices Score

**Koyukuk**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>John Williams</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Alfred Dayton</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		37

## 2017 Best Practices Score

**Kwethluk**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Evan Olick</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Frank Alfred</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>33 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Kelly Ayapan</i> Course: <i>Personnel</i> Date: <i>1/13/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		8	SDS O&M Score	11	TOTAL SCORE	68

## 2017 Best Practices Score

### Kwigillingok

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>John Carter</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Theodosius Paul</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>61 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>John Carter</i> Course: <i>Financial</i> Date: <i>3/20/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		28

## 2017 Best Practices Score

**Larsen Bay**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Sam Kenoyer</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Hugh Kennen</i> Certification Level: <i>WT 2</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Teressa Mueller</i> Course: <i>Financial</i> Date: <i>3/6/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2017 Best Practices Score

### Levelock

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		10	SDS O&M Score		11	TOTAL SCORE		70

## 2017 Best Practices Score

### Lime Village

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

### Lower Kalskag

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Moses Levi</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Zackar Littlefish</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>1 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Anna Mallette</i> Course: <i>Elected Officials</i> Date: <i>12/2/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	68

## 2017 Best Practices Score

### Lower Kalskag

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Moses Levi</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Zackar Littlefish</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>1 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Anna Mallette</i> Course: <i>Elected Officials</i> Date: <i>12/2/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	53

## 2017 Best Practices Score

**Manley**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Pamela Redington</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>1 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		2	TOTAL SCORE		10

## 2017 Best Practices Score

### Napaskiak

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Kenneth Larson</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Jack Wassillie</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>12 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Sharon Williams</i> Course: <i>Elected Officials</i> Date: <i>9/9/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		3	TOTAL SCORE		20

## 2017 Best Practices Score

### Nelson Lagoon

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Merle Brandell</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>11 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		23

## 2017 Best Practices Score

**Nenana**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Roger Knutsen</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Fredrick Stevenson</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		10	SDS O&M Score		11	TOTAL SCORE		70

## 2017 Best Practices Score

### New Stuyahok

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Distribution 2 Primary Operator: <i>Nick Epchook</i> Certification Level: <i>WD P</i> Backup Operator: <i>Nick Suskuk</i> Certification Level: <i>WD P</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Samantha Wassillie</i> Course: <i>Personnel</i> Date: <i>1/8/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		16	SDS O&M Score	12	TOTAL SCORE	76

## 2017 Best Practices Score

### Newhalen

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Nick Johnson</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>David Askoak</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>12 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Kathleen Gust</i> Course: <i>Personnel</i> Date: <i>2/1/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		15	SDS O&M Score		12	TOTAL SCORE		75

## 2017 Best Practices Score

**Newtok**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Alexie Kilongak</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>22 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Katherine Charles</i> Course: <i>Elected Officials</i> Date: <i>12/8/2014</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		27

## 2017 Best Practices Score

### Nightmute

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>No record of a primary operator Certification Level: N/A</i> Backup Operator: <i>No record of a backup operator Certification Level: N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>17 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		2	TOTAL SCORE		15

## 2017 Best Practices Score

**Nikolaevsk**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Vasily Yakunin</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Stasha Kalugin</i> Certification Level: <i>WT P</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Vasily Yakunin</i> Course: <i>Organizational</i> Date: <i>9/15/2014</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		18	SDS O&M Score	12	TOTAL SCORE	78

## 2017 Best Practices Score

Nikolai

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Tamara Roberts</i> Course: <i>Intro</i> Date: <i>2/19/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		55

## 2017 Best Practices Score

Nikolski

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Andrew Lestenkof</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Tanya Kyle</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	50

## 2017 Best Practices Score

Ninilchik

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		40

## 2017 Best Practices Score

**Noatak**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Paul Walton</i> Certification Level: <i>WT 1</i> Backup Operator: <i>John Williams</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>1 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Vernon Adams</i> Course: <i>Elected Officials</i> Date: <i>12/16/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		57

## 2017 Best Practices Score

Nome

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Jay Wieler</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Jerome West</i> Certification Level: <i>WT 1</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>4 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>John Handeland</i> Course: <i>Personnel</i> Date: <i>1/9/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2017 Best Practices Score

### Nondalton

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Chuck Trefon</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Gary Marttila</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>3 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Alex Gordon</i> Course: <i>Clerks</i> Date: <i>9/1/2016</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		13	SDS O&M Score		12	TOTAL SCORE		73

## 2017 Best Practices Score

**Noorvik**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Jeffrey Gottschalk</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Elino Bantatua</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>0 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Caldon Stone</i> Course: <i>Elected Officials</i> Date: <i>12/16/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		30	SDS O&M Score	14	TOTAL SCORE	90

## 2017 Best Practices Score

### Northway Village

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Terry Albert</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Nichol Rollo</i> Course: <i>Financial</i> Date: <i>11/17/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2017 Best Practices Score

### Nuiqsut

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2017 Best Practices Score

### Nulato

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Gregory Patsey</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Van Madros</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Maurice Mcginty</i> Course: <i>Clerks</i> Date: <i>12/5/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2017 Best Practices Score

**Nunam Iqua**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Matthew Ignatius</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Daniel Johnson</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>34 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Johanna Murphy</i> Course: <i>Financial</i> Date: <i>1/15/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2017 Best Practices Score

### Nunapitchuk

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Molly Berlin</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Vincent Wassillie</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>2 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Juliana Wassillie</i> Course: <i>Personnel</i> Date: <i>3/18/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2017 Best Practices Score

### Old Harbor

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Russell Fox</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Simon Ferkingstad</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Inga Zora</i> Course: <i>Clerks</i> Date: <i>2/23/2015</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2017 Best Practices Score

### Oscarville

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

### Ouzinkie

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Clifford Panamarioff</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Robert Katelnikoff</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Katherine Panamarioff</i> Course: <i>Elected Officials</i> Date: <i>11/4/2013</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		22	SDS O&M Score		13	TOTAL SCORE		82

## 2017 Best Practices Score

### Pedro Bay

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		55

## 2017 Best Practices Score

### Pelican

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Allen Stewart</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Quintin Hafendorfer</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Kelly Chapman</i> Course: <i>Clerks</i> Date: <i>2/27/2015</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		22	SDS O&M Score		13	TOTAL SCORE		82

## 2017 Best Practices Score

### Perryville

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Thomas Phillips</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Alec Phillips</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>31 Monitoring and Reporting Violations in 2016</i>					
	Managerial	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
		Attendee: Course: Date: <i>N/A</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2			
	The utility owner's governing body does not meet	0				
Financial	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	1	TOTAL SCORE	5

## 2017 Best Practices Score

### Pilot Point

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Samantha Holm</i> Course: <i>Elected Officials</i> Date: <i>9/6/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		7	SDS O&M Score		11	TOTAL SCORE		67

## 2017 Best Practices Score

### Pilot Station

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Operator Certification</b>		Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Justin Nick</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Rodney Polty</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>		Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	
			Utility has a written PM plan; performance of PM and record keeping are not consistent	15		
			Utility has no PM plan or performs no PM	0		
	<b>Compliance</b>		Utility had no Monitoring and Reporting violations during the past year	10	0	
			Utility had up to five Monitoring and Reporting violation during the past year	5		
			Utility had more than five Monitoring and Reporting violation during the last year	0		
	<i>8 Monitoring and Reporting Violations in 2016</i>					
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0	
		Attendee: Course: Date: <i>N/A</i>				
<b>Meetings of the Governing Body</b>			The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2	
			The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2		
		The utility owner's governing body does not meet	0			
<b>Financial</b>	<b>Budget</b>		Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15	
			Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13		
			Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10		
			Utility owner and the Utility have not adopted a budget	0		
	<b>Revenue</b>		Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20	
			Utility is collecting revenue sufficient to cover expenses	15		
			Utility has a fee schedule and a collection policy that is followed	5		
			Utility has no fee structure or collection policy	0		
	<b>Worker's Compensation Insurance</b>		Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	
			Utility has a current worker's compensation policy in place for all employees	2		
			Utility has no worker's compensation policy	0		
	<b>Payroll Liability Compliance</b>		Utility has no past due tax liabilities and is current with all tax obligations	5	5	
			Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2		
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0			
<b>CIP O&amp;M Score</b>		5	<b>SDS O&amp;M Score</b>	10	<b>TOTAL SCORE</b>	65

## 2017 Best Practices Score

### Pitkas Point

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Jimmy Kozevnikoff</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Paul Lamont</i> Certification Level: <i>Small Treated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>3 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Martha Waskey</i> Course: <i>Organizational</i> Date: <i>2/10/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2017 Best Practices Score

**Platinum**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Marvin Kellia</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>25 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Mark Moyle</i> Course: <i>Financial</i> Date: <i>3/16/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

### Point Hope

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>2 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

### Point Lay

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Ed York</i> Certification Level: <i>WT 3</i> Backup Operator: <i>Dan Pillars</i> Certification Level: <i>WT 3</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	6	TOTAL SCORE	40

## 2017 Best Practices Score

### Port Alexander

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Shanna Smith</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Sarah Patrick</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>7 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Molly Kimzey</i> Course: <i>Elected Officials</i> Date: <i>11/4/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

### Port Graham

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Wes Breedlove</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Ricky Yeaton</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>7 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Violet Yeaton</i> Course: <i>Organizational</i> Date: <i>9/15/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		10	TOTAL SCORE		60

## 2017 Best Practices Score

### Port Heiden

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Bruce Bishop</i> Course: <i>Elected Officials</i> Date: <i>4/29/2013</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		17	SDS O&M Score	12	TOTAL SCORE	77

## 2017 Best Practices Score

### Port Lions

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 2 Primary Operator: <i>Lisa Pennington</i> Certification Level: <i>WT</i> Backup Operator: <i>Willie Nelson</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>1 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2017 Best Practices Score

### Port Protection

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Untreated Primary Operator: <i>Christa Hambleton</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Terri Metcalf</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>7 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
<b>CIP O&amp;M Score</b>		20	<b>SDS O&amp;M Score</b>	13	<b>TOTAL SCORE</b>	80

## 2017 Best Practices Score

### Portage Creek

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

Quinhagak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Frank Jones</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Patrick Cleveland</i> Certification Level: <i>WT P</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>15 Monitoring and Reporting Violations in 2016</i>							
	Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Amanda Mark</i> Course: <i>Financial</i> Date: <i>2/6/2017</i>						
Meetings of the Governing Body		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		18	SDS O&M Score		12	TOTAL SCORE		78

## 2017 Best Practices Score

### Rampart

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Benjamin Newman</i> Certification Level: <i>WD P</i> Backup Operator: <i>Michael Wiehl</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>6 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Patty Wiehl</i> Course: <i>Clerks</i> Date: <i>2/13/2015</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		3	SDS O&M Score	10	TOTAL SCORE	63

## 2017 Best Practices Score

**Ruby**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Malcolm Mickoli</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>James Esmailka</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>1 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Jennie Peter</i> Course: <i>Operations</i> Date: <i>4/10/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		48

## 2017 Best Practices Score

Selawik

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	0		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 3 Primary Operator: <i>Daniel Ballot</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Larry Jones</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>4 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0		
	Attendee: Course: Date: <i>N/A</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	7	TOTAL SCORE	45

## 2017 Best Practices Score

Seldovia

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Tyler Tucker</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Randall Bond</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>3 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2					
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		53

## 2017 Best Practices Score

**Shageluk**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>John Hamilton, Sr.</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Norman Lind</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>8 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Marlene Madros</i> Course: <i>Organizational</i> Date: <i>12/5/2014</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		5	SDS O&M Score		10	TOTAL SCORE		65

## 2017 Best Practices Score

**Shaktoolik**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Edward Jackson</i> Certification Level: <i>WT 1</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		8	TOTAL SCORE		50

## 2017 Best Practices Score

**Shishmaref**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Alfred Ningeulook</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Kenneth Orrison</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>34 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Anna Kuzuguk</i> Course: <i>Planning</i> Date: <i>2/11/2013</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

### Shungnak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Arthur Sheldon</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Water Douglas</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Helen Mitchell</i> Course: <i>Financial</i> Date: <i>4/16/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2					
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		58

## 2017 Best Practices Score

Slana

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

### Sleetmute

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Treated Primary Operator: <i>Scott Greger</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>28 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Scott Greger</i> Course: <i>Personnel</i> Date: <i>1/13/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		0	SDS O&M Score	10	TOTAL SCORE	60

## 2017 Best Practices Score

### South Naknek

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Karl Rawson</i> Certification Level: <i>WT P</i> Backup Operator: <i>Thomas Thaler</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	13				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		15	SDS O&M Score		12	TOTAL SCORE		75

## 2017 Best Practices Score

### Stebbins

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Peter Martin</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Ryan Nashoanak</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>3 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		42

## 2017 Best Practices Score

### Stevens Village

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Henry Smoke</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
<i>2 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Jessica Kozevnikoff</i> Course: <i>Clerks</i> Date: <i>2/2/2015</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

### Stony River

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	0				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		4	TOTAL SCORE		25

## 2017 Best Practices Score

### Takotna

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Doug Heath</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Robert Perkins</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>21 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Doug Heath</i> Course: <i>Financial</i> Date: <i>4/22/2016</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	5	TOTAL SCORE	32

## 2017 Best Practices Score

### Tanacross

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>John Lillie</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>6 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Herbert Denit</i> Course: <i>Financial</i> Date: <i>2/19/2016</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		30

## 2017 Best Practices Score

Tanana

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Dennis Charley</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>Robert Wright</i> Certification Level: <i>WT 1</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>0 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Aaron Kozevnikoff sr.</i> Course: <i>Organizational</i> Date: <i>12/11/2015</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	10	TOTAL SCORE	60

## 2017 Best Practices Score

### Tatitlek

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Dylan Geffe</i> Certification Level: <i>WD P</i> Backup Operator: <i>Curtis Kompkoff</i> Certification Level: <i>WT P</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>4 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Ricky Kompkoff</i> Course: <i>Financial</i> Date: <i>12/5/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		9	TOTAL SCORE		55

## 2017 Best Practices Score

Tazlina

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: No certified operator required Primary Operator: <i>N/A</i> Certification Level: <i>N/A</i> Backup Operator: <i>N/A</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		35	SDS O&M Score		15	TOTAL SCORE		95

## 2017 Best Practices Score

Teller

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>Jerry Okbaok</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Norman Ongtawasruk</i> Certification Level: <i>Small Treated</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>23 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Jazzlyn Garnie</i> Course: <i>Financial</i> Date: <i>3/6/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		0	SDS O&M Score	8	TOTAL SCORE	47

## 2017 Best Practices Score

Tetlin

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Small Untreated Primary Operator: <i>Michael Sam</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>Wallace Joe</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>2 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		30

## 2017 Best Practices Score

**Thorne Bay**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>Jason Blair</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Billy Phillips</i> Certification Level: <i>WT 2</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
<i>5 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Benner Wayne</i> Course: <i>Personnel</i> Date: <i>4/12/2013</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5		
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2				
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		35	SDS O&M Score	15	TOTAL SCORE	95

## 2017 Best Practices Score

**Togiak**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Darryl Thompson</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Mickey Atakitlig</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>0 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Shawn Kamkahpak</i> Course: <i>Organizational</i> Date: <i>2/6/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		25	SDS O&M Score		14	TOTAL SCORE		85

## 2017 Best Practices Score

### Toksook Bay

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Richard Curtis</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Jeffrey Curtis</i> Certification Level: <i>WT 1</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>6 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Henry Simons</i> Course: <i>Personnel</i> Date: <i>3/18/2016</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		2	SDS O&M Score	10	TOTAL SCORE	62

## 2017 Best Practices Score

### Tuluksak

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>Kristy Napoka</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Carl Peter</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>8 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

### Tuntutuliak

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score				
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 1 Primary Operator: <i>No record of a primary operator</i> Certification Level: <i>N/A</i> Backup Operator: <i>John White</i> Certification Level: <i>Small Treated</i>							
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>5 Monitoring and Reporting Violations in 2016</i>								
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Andrea Joseph</i> Course: <i>Clerks</i> Date: <i>9/9/2017</i>							
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		5	TOTAL SCORE		33

## 2017 Best Practices Score

Tununak

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Xavier Post</i> Course: <i>Financial</i> Date: <i>3/10/2017</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		45

## 2017 Best Practices Score

### Twin Hills

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Small Untreated Primary Operator: <i>Julius Henry</i> Certification Level: <i>Small Untreated</i> Backup Operator: <i>William Page</i> Certification Level: <i>Small Untreated</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>2 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Beverly Cano</i> Course: <i>Organizational</i> Date: <i>2/6/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		5	SDS O&M Score	10	TOTAL SCORE	65

## 2017 Best Practices Score

**Tyonek**

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 1 Primary Operator: <i>Samuel Bartels</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Crystal Jones</i> Certification Level: <i>Operator holds no current certification</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>4 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5			
		Attendee: <i>Sanuel Lee</i> Course: <i>Organizational</i> Date: <i>2/6/2017</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2						
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	2				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		2	SDS O&M Score		10	TOTAL SCORE		62

## 2017 Best Practices Score

### Unalakleet

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	3				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Water Treatment 2 Primary Operator: <i>Dwayne Johnson</i> Certification Level: <i>WT P</i> Backup Operator: <i>Roger Nicholas</i> Certification Level: <i>WT 1</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>14 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0				
	Attendee: Course: Date: <i>N/A</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		7	TOTAL SCORE		43

## 2017 Best Practices Score

### Upper Kalskag

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	10		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Community has no public water system Primary Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i> Backup Operator: <i>No certified operator required</i> Certification Level: <i>N/A</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	10		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>0 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Elias Alexie</i> Course: <i>Personnel</i> Date: <i>1/13/2017</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	0			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		10	SDS O&M Score	11	TOTAL SCORE	70

## 2017 Best Practices Score

**Venetie**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Treated Primary Operator: <i>Curtis Frank</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>John Frank</i> Certification Level: <i>Small Treated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>12 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Tilissia Sisto</i> Course: <i>Intro</i> Date: <i>2/15/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

**Voznesenka**

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	7		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Wlas Reutov</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Zahar Reutov</i> Certification Level: <i>WT P</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>5 Monitoring and Reporting Violations in 2016</i>						
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Zack Ruetov</i> Course: <i>Personnel</i> Date: <i>1/9/2017</i>					
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	15		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		2	SDS O&M Score	10	TOTAL SCORE	62

## 2017 Best Practices Score

### Wainwright

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Water Treatment 2 Primary Operator: <i>James Allen</i> Certification Level: <i>WT3</i> Backup Operator: <i>Edward York</i> Certification Level: <i>WT3</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>2 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	0				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	0				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	0				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		35

## 2017 Best Practices Score

### Wales

August 22, 2017

Category	O&M Scoring Criteria	Possible	Score					
<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	0					
	Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7						
	Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5						
	Utility has one or more operators certified at some level in water treatment or distribution	3						
	Utility has no certified operators	0						
<b>Technical</b>	System Classification: Small Untreated Primary Operator: <i>Zachary Milligrock</i> Certification Level: <i>Operator holds no current certification</i> Backup Operator: <i>No record of a backup operator</i> Certification Level: <i>N/A</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	0				
		Utility had up to five Monitoring and Reporting violation during the past year	5					
		Utility had more than five Monitoring and Reporting violation during the last year	0					
	<i>14 Monitoring and Reporting Violations in 2016</i>							
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	0			
		Attendee: Course: Date: <i>N/A</i>						
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	2				
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2					
	The utility owner's governing body does not meet	0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5				
		Utility has a current worker's compensation policy in place for all employees	2					
		Utility has no worker's compensation policy	0					
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0				
Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations		2						
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0						
CIP O&M Score		0	SDS O&M Score		6	TOTAL SCORE		37

## 2017 Best Practices Score

### White Mountain

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
<b>Technical</b>	System Classification: Small Treated Primary Operator: <i>James Ione</i> Certification Level: <i>Small Treated</i> Backup Operator: <i>Edward Titus</i> Certification Level: <i>Operator holds no current certification</i>					
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	25		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	5		
		Utility had up to five Monitoring and Reporting violation during the past year	5			
		Utility had more than five Monitoring and Reporting violation during the last year	0			
	<i>1 Monitoring and Reporting Violations in 2016</i>					
	<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	
		Attendee: <i>Yvonne Gregg</i> Course: <i>Financial</i> Date: <i>3/16/2015</i>				
<b>Meetings of the Governing Body</b>		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
	The utility owner's governing body does not meet	0				
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
		Utility has no worker's compensation policy	0			
	<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0		
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2			
Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed		0				
CIP O&M Score		25	SDS O&M Score	14	TOTAL SCORE	85

## 2017 Best Practices Score

**Whittier**

August 22, 2017

	Category	O&M Scoring Criteria	Possible	Score				
<b>Technical</b>	<b>Operator Certification</b>	Utility has more than one operator certified to the level of the water system	10	10				
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7					
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5					
		Utility has one or more operators certified at some level in water treatment or distribution	3					
		Utility has no certified operators	0					
	System Classification: Small Untreated Primary Operator: <i>Christopher Bender</i> Certification Level: <i>WD 2</i> Backup Operator: <i>Maina Turituri</i> Certification Level: <i>Small Untreated</i>							
	<b>Preventive Maintenance Plan</b>	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15				
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15					
		Utility has no PM plan or performs no PM	0					
	<b>Compliance</b>	Utility had no Monitoring and Reporting violations during the past year	10	10				
Utility had up to five Monitoring and Reporting violation during the past year		5						
Utility had more than five Monitoring and Reporting violation during the last year		0						
<i>0 Monitoring and Reporting Violations in 2016</i>								
<b>Managerial</b>	<b>Utility Management Training</b>	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5				
	Attendee: <i>Jennifer Rogers</i> Course: <i>Elected Officials</i> Date: <i>9/6/2016</i>							
	<b>Meetings of the Governing Body</b>	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5				
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2						
The utility owner's governing body does not meet		0						
<b>Financial</b>	<b>Budget</b>	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15				
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13					
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10					
		Utility owner and the Utility have not adopted a budget	0					
	<b>Revenue</b>	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20				
		Utility is collecting revenue sufficient to cover expenses	15					
		Utility has a fee schedule and a collection policy that is followed	5					
		Utility has no fee structure or collection policy	0					
	<b>Worker's Compensation Insurance</b>	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	0				
		Utility has a current worker's compensation policy in place for all employees	2					
Utility has no worker's compensation policy		0						
<b>Payroll Liability Compliance</b>	Utility has no past due tax liabilities and is current with all tax obligations	5	0					
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2						
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0						
CIP O&M Score		20	SDS O&M Score		13	TOTAL SCORE		80

## 2017 Best Practices Score

### Yakutat

August 22, 2017

Category		O&M Scoring Criteria	Possible	Score		
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	5		
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			
		Utility has one or more operators certified at some level in water treatment or distribution	3			
		Utility has no certified operators	0			
	System Classification: Water Treatment 1 Primary Operator: <i>Ronald Beattie</i> Certification Level: <i>WT 1</i> Backup Operator: <i>Adam Williams</i> Certification Level: <i>Operator holds no current certification</i>					
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15		
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15			
		Utility has no PM plan or performs no PM	0			
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0		
Utility had up to five Monitoring and Reporting violation during the past year		5				
Utility had more than five Monitoring and Reporting violation during the last year		0				
<i>14 Monitoring and Reporting Violations in 2016</i>						
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5		
	Attendee: <i>Martha Indreland</i> Course: <i>Financial</i> Date: <i>1/10/2014</i>					
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5		
The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements		2				
The utility owner's governing body does not meet		0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	15		
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13			
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10			
		Utility owner and the Utility have not adopted a budget	0			
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	20		
		Utility is collecting revenue sufficient to cover expenses	15			
		Utility has a fee schedule and a collection policy that is followed	5			
		Utility has no fee structure or collection policy	0			
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5		
		Utility has a current worker's compensation policy in place for all employees	2			
Utility has no worker's compensation policy		0				
Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations	5	5			
	Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
	Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
CIP O&M Score		15	SDS O&M Score	12	TOTAL SCORE	75